

NYCDOE Student Accounts and Passwords for Parents

Google Translate <https://translate.google.com/>

Video: <https://vimeo.com/408100821> (NYCDOE video)

Getting Your Username and Password or Changing Your Password

(official NYCDOE directions)

1. Go to [Student Account Self Service](#)([Open external link](#))

OSIS Number and Date of Birth

Please provide the following student information to get your user name and/or reset your password.

Enter your **9-digit Student ID (OSIS) number**. (You can find your Student ID number on a report card, your student ID card, or in your [NYCSA](#) account.)

Date of Birth

Month	▼	Day	▼	Year	▼
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2. Enter your **9-digit Student ID (OSIS) number**. (You can find your Student ID number on a report card or an IEP document.)
3. Enter your **birthday**.
4. Click **Continue**.
5. If the information you enter matches your student record, your username will be displayed.
6. Next, you will be asked to change your password.
7. **Pick a password** that only you will know (not something common like Password1)
8. Re-enter your **password**.
9. Click **Update Password**.